

CASHIER

We are focused on developing a company that will be a positive influence on our employees and community. A place where we work well as a team to provide amazing customer service and to achieve personal and business goals. We are looking for energetic, skilled, and motivated individuals to join us on this journey.

Salary and Benefits: ~ \$17/hour with extended benefits package (i.e., health, dental and retirement) for

permanent full and part-time employees

Hiring Plan: 2 full-time supervisor, and 1 full-time and 8 part-time

As a direct point of contact with customers, the Cashier plays an important role in developing customer loyalty and leaving a long-lasting positive impression. In addition to processing purchases and payments, the Cashier provides friendly, courteous, and helpful customer service and works to resolve any issues promptly and professionally. The Cashier must be prepared to think, learn, and contribute all while consistently following applicable policies, procedures, and regulations, and modeling the store's vision and goals

Responsibilities include and are not limited to the following:

- Greet customers, provide customer service, and resolve any issues
- Establish or identify price of goods or services and calculate total payment required
- Weigh produce and bulk foods
- Receive and process payments by cash, cheque, credit card or automatic debit
- Wrap or place merchandise in bags
- Calculate total payments received at end of work shift and reconcile with total sales
- Verify the age and/or identity of customers as required based on Store policy

Required Qualifications:

- Some High School, General Education Development, or equivalent
- Basic math and outstanding interpersonal and communication skills.
- See "nature and scope" at www.visionquestbc.ca/project/ttes/

Preferred Qualifications:

- Prior retail
- Ability to handle multiple demands, stay focused during repetitive tasks, and work under pressure.
- Ability to learn quickly and work in a safe, responsible manner independently.
- Friendly and engaging personality. High levels of patience and tact to deal with angry customers or difficult situations
- Strong listening skills to receive and understand direction from supervisors and when interacting with customers.
- Ability to work as part of a team

