



DELIVERY DRIVER

We are focused on developing a company that will be a positive influence on our employees and community. A place where we work well as a team to provide amazing customer service and to achieve personal and business goals. We are looking for energetic, skilled, and motivated individuals to join us on this journey.

- Salary and Benefits:** ~ \$17/hour with extended benefits package (i.e., health, dental and retirement) for permanent full and part-time employees
- Hiring Plan:** 1 full-time and 3 part-time

Delivery Drivers play an important role in developing customer loyalty and leaving a long-lasting positive impression. In addition to fulfilling and making deliveries safely and efficiently, they provide friendly, courteous, and helpful customer service and work to resolve any issues promptly and professionally. They must be prepared to think, learn, and contribute all while consistently following applicable policies, procedures, and regulations, and modeling the store's vision and goals.

Responsibilities include and are not limited to the following:

- Operate vehicle in various road conditions in a safe and responsible manner and ensure the vehicle is clean, tidy, and well cared for.
- Follow pre-determined scheduled routes and operate the vehicle under control at all times in accordance with the company safety policies and procedures and highway rules and regulations.
- Load product properly in the vehicle. Ensure all orders are filled and shipped to customers accurately, meeting all food quality standards and processed in a timely manner to maximize efficiency and customer satisfaction. Deliver groceries to customers or business individual addresses, depending on order requirements. This may include stairs, elevators, or other requirements to get to customer location.
- Keep teams informed on the progress and offer feedback throughout route by reporting clear and accurate information, as required. Knowledgeable about services and promotes the business positively at all times.
- Review order with customer, review substitutions chosen on behalf of the customer and complete the return of any item not accepted on the hand-held device. Support any issues to resolution.
- Work cooperatively as a team with peers, completing other duties as assigned including working in store as required picking products and fulfilling online orders.

Required Qualifications:

- Some High School, General Education Development, or equivalent
- Class 5 BC Drivers' License and Clean Drivers' Abstract
- See "nature and scope" at www.visionquestbc.ca/project/ttes/

Preferred Qualifications:

- Prior retail and/or deliveries
- Ability to handle multiple demands, stay focused during repetitive tasks, and work under pressure.
- Ability to learn quickly and work in a safe, responsible manner independently.
- Friendly and engaging personality.
- Strong listening skills to receive and understand direction from supervisors and when interacting with customers.
- Ability to work as part of a team and independently

